

COVID-19 - Food Bank Updates

Kindly mute your
microphone



Blue Ridge Area
FOOD BANK

A member of
**FEEDING
AMERICA**

What Does Shelter-in-Place Mean for Our Mission?



Governor Northam's Closure of Non-essential Services:

“Does not include gatherings that involve the provision of health care or medical services, access to essential services for low-income residents, such as food banks; operations of the media; law enforcement; or operations of government”

Released: 3/22/2020

- Food Bank has provided waivers for pantry volunteers



**ESSENTIAL
SERVICES**



Changes to Food Bank Fee Structure



For Partner Agencies

- Shared maintenance on donated food (regularly \$0.05 per pound) = **Free**
- Delivery Fees = **Free**
- Purchased food inventory = **Free**

For Programs

- All fees for Community Supported Backpack Programs still apply



We Believe In
You and Have
Your Back!!

Changes To Federal Programs



Changes to TEFAP

- Disaster Food Program Approved
- Income eligibility removed
- Eligible to distribute TEFAP bi-weekly
- Existing vs. New clients
- Certification period temporarily moved to 2-years
- Diligence in reporting

CSFP (senior boxes)

- Eligibility and compliance stay largely the same
- No longer require signatures

Please contact Melissa if:

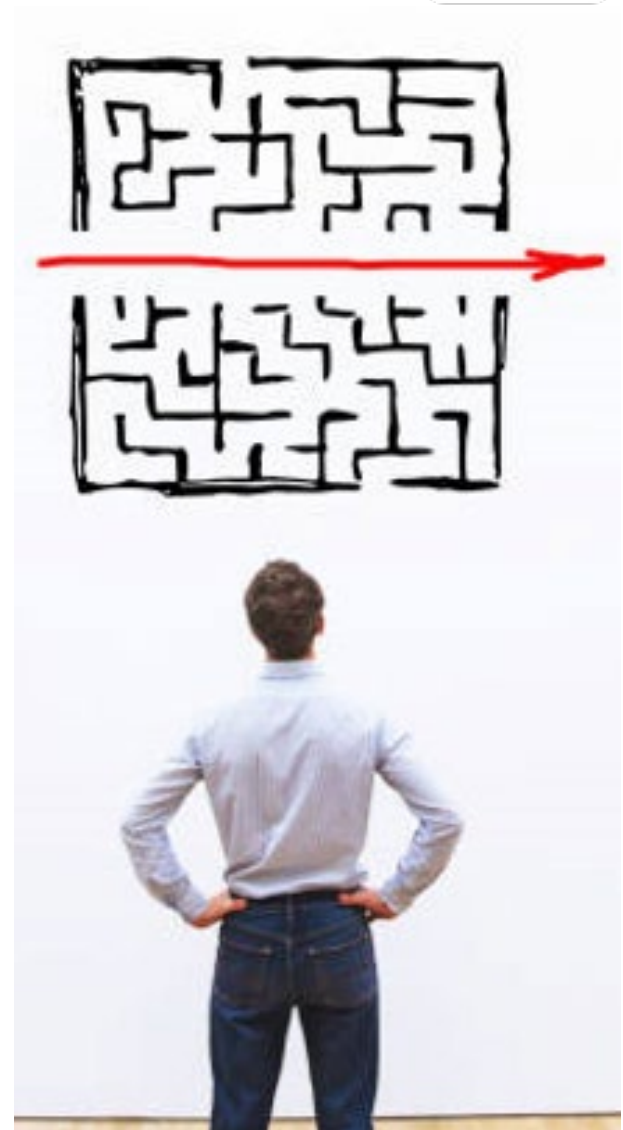
- You're seeing lower utilization
- Are considering closing down all-together
- Need help troubleshooting a delivery model

Changes to Link2Feed



TEFAP & CSFP

- Moving all recertifications back by 6 months in the system
- Signatures no longer required for certification or services
- Have turned off “forced profile reviews”
- Simplifying intake by removing Education/Employment and Dietary Considerations tabs
- Will remove “New TEFAP Client” button on dashboard
- New reporting features and delivery route options available



Highlighting Best Practices



Drive-Through Model & Home Delivery

- Equipment
- Food
- Distribution Logistics
- Communicating with Clients
- Tips to stay healthy and limit exposure/transmission

Volunteer Checklist

- Reminders for maintaining a healthy/safe environment

Volunteer Recruitment

- Tapping into several channels/avenues to keep your mission running



Using and Updating 211



- At the 2-1-1 website, 211virginia.org, people can search for resources, view important alerts, and find out how to contact 211 by email, chat or phone.
- People can dial 2-1-1. This is a free phone number that provides information about local resources such as **food assistance, shelter, utility assistance, and health care**. It is available 24 hours a day, 7 days a week. When someone dials 2-1-1, a trained professional listens to the situation and suggests sources of help using one of the largest databases of health and human services in Virginia. All referrals are confidential.
- If an organization provides ongoing services to the general public, they are encouraged to add their organization to the 2-1-1 database through the link “Update/Add Your Agency” at the top of the 2-1-1 website.
- New time-limited services that are open to the general public during this health emergency, can be sent to 211admin@councilofcommunityservices.org.

Resources For Alleviating Stress and Anxiety



Mental Health Resources

- <https://www.cdc.gov/coronavirus/2019-ncov/prepare/managing-stress-anxiety.html>
- <https://www.nami.org/Blogs/NAMI-Blog/March-2020/Coronavirus-Mental-Health-Coping-Strategies>

Healthy Eating

- <http://www.eatright.org>

Exercise

- <https://7minuteworkout.jnj.com>

**SELF-CARE
ISN'T SELFISH**

Who to Contact at the Food Bank



Making changes to your food distribution hours or need help troubleshooting?

Please contact your local **Partner Services Coordinator**

Lord Fairfax Area – Kim Johnson, 540-450-3023, kjohnson@brafb.org

Thomas Jefferson Area – Joe Kreiter, 434-220-5428, jkreiter@brafb.org

Lynchburg Area – Kristi West, 434-845-4129, kwest@brafb.org

Shenandoah Valley Area – Robin Swecker, 540-213 8413, rswecker@brafb.org

Need info about food availability, partner pick up, logistics, and deliveries?

Please contact your local **Branch Manager**

Lord Fairfax Area – Jarret Tomalesky, 540-213-2113, jtomalesky@brafb.org

Thomas Jefferson Area – Joe Caputi- 424-297-2017, jcaputi@brafb.org

Lynchburg Area – James Quade, 434-455-4908, jquade@brafb.org

Shenandoah Valley Area – Lyn Hall, 540-213-8417, lhall@brafb.org

Questions & Concerns





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We're in this together!